

Charlotte 211, a **free** call, offering access to the following types of services:

- Affordable Housing
- Child Care Services
- Counseling/Support Groups
- Disaster Info Line
- Employment Support
- Food Pantries
- Government Numbers
- Medical/Mental Health/Substance Abuse Resources
- Non-profit Groups
- Other Help Lines
- Prescription Assistance
- Rental Assistance
- Senior Services
- State Agencies
- Transportation Services
- Utility Bill Assistance
- Veteran Services
- Volunteer Opportunities & Donations
- Youth Services



**Open
for
Business**

**Charlotte County
Board of County Commissioners**

Charlotte 211

is made possible by a partnership between Charlotte County Public Safety, Charlotte County Human Services, The Center for Abuse and Rape Emergencies, Inc. (C.A.R.E.) and the United Way of Charlotte County, Inc.

**When you have
questions,
call**

Charlotte ★
2-1-1™
Get Connected. Get Answers.

It's a free call!

Charlotte 211.
Get connected. Get answers.



**Cell phone, TTY users and
Charlotte County residents in Englewood,
call 941.205.2161.**

www.Charlotte211.net



When you have questions, call **211**.



What is the **211** hotline?

Every hour of every day, someone in the United States needs essential services—from finding substance abuse assistance to securing adequate day care for a child or an aging parent. People often don't know where to turn or call for information or assistance.

Get Connected. Get Answers.

Charlotte 211 is a **free**, easy to dial number that will get you connected with community information/activities, agencies, organizations, health, and human services for every day needs and in times of crisis. Trained specialists listen to callers describe their needs and provide them with the appropriate resources for assistance.

Who Needs **211**?

Individuals seeking assistance with rent or utilities, job search, transportation, food pantries, crisis counseling, health programs or donation opportunities.

Parents looking for childcare services, mentoring programs, family resources, parenting classes, or summer camps.

Social Workers and other Professionals trying to gather resources for clients, including support groups, counseling or intervention services.

Employers/Businesses who want to help employees gain stability in tough times, drug and alcohol recovery programs, counseling and job training.

Community Agencies/Organizations, with assistance from **Charlotte 211** can coordinate support and/or assistance available to the community during times of disaster or emergency.

Teens/Children seeking mental health/substance abuse resources for themselves and/or their friends, wanting information about recreational programs, summer jobs, volunteer opportunities or mentoring programs.

Seniors looking for services such as adult day care, caregiver training and support, congregate or home-delivered meals, respite care, medical transportation, home health care providers, shopping van transportation or senior centers.

Dial 211 24 hours a day, everyday.

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